I would like to make a claim



Your details

RT membership number Given names

Family name Date of birth (dd/mm/yy)

To update your contact details, please complete over the page.

What would you like to claim?

Date of purchase, service or treatment

Given name of the person who received the product, service or treatment

Name of the healthcare practitioner who provided the product, service or treatment

Has this account already been paid in full?

> Yes No Yes No Yes No Yes No Yes No Yes Nο

Claims must be paid into your bank account. If you haven't provided us bank details for claims payments or would like to make a change to the account we pay claims into please complete over the page.

Is the condition for which benefits are being claimed one for which the patient has, or at any time had, a right to claim damages/benefits from any other source, for example, third party, workers compensation, repatriation, persons liable at law or school accident insurance?

Nο Yes, (If yes, please attach details).

Declaration

>> I declare that all information on this form is true and correct. All products, services or treatments were received by the person named, and administered by the practitioner named. I authorise RT Health (or its agent) to obtain information from the practitioner about any products, services or treatments claimed, or (in the case of new RT members) to contact my previous health fund.

Name (please print)

Signature

Date

Send your completed form to us by:



Emailing to help@rthealthfund.com.au



Mailing to PO Box 545 Strawberry Hills NSW 2012



Please remember

- All claims must be submitted within two years of the date of service.
- >>> Please attach copies or original receipts for the products, services or treatments you are claiming. Remember to keep a copy for your records as we retain all originals.
- If you are claiming for gym memberships, health aids, orthotics, orthopaedic shoes or contraceptives, you will need to include a letter from your prescribing practitioner stating there is a medical reason for the purchase.
- >>> For in hospital (inpatient) medical claims: if your account does not state that it is an Access Gap account, or advise you to send to your health fund first, please take your account to Medicare for processing first as we will need the Medicare statement to pay your claim (the original doctors' account is not required).
- Your health cover does not pay benefits for products, services or treatments purchased from or provided by practitioners overseas, whether you buy them in person, by mail or online.
- Benefits cannot be claimed for treatments or services provided by a healthcare practitioner who is either covered by the same membership or who contributes to the payment of the membership.
- If you allow a partner or dependant to make changes to the bank account details that claims are paid into, all future claims will be paid into the new nominated account until you notify us otherwise.

Work telephone number

Complete this section to add/change the account claim benefits are paid into

(this will permanently update your records)

Name of bank, building society or credit union

BSB number	Account number	
Account name		
Two signatures are required if Name of account holder	the account is not in the name	of the main member or an authorised person. Name of main member
Signature of account holder		Signature of main member
Today's date		Today's date

Only complete this section if we don't already have your current contact details

Mobile telephone number

Email Address			
Residential address		State	Postcode
Postal address (if different to you	residential address)	State	Postcode

Send your completed form to us by:

Home telephone number



Emailing to help@rthealthfund.com.au



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RT Health is a division of the Hospitals Contribution fund of Australia Limited (ACN 000 026 746).

